

## ICT Guide: Moodle – Frequently Asked Questions

### What is Moodle?

Moodle is one of a number of new developing Virtual Learning Environments (VLEs). VLEs are designed to add to traditional learning methods in order to enhance the learning experience of their users. Moodle runs as an interactive website with a number of features and activities designed to engage learners and promote collaborative, student-centred learning.

### How easy is Moodle to use?

You may not have used an online learning platform before but Moodle is very straightforward to use. With basic web browsing skills, you will find that can use Moodle with no difficulty.

### What are the minimum system requirements to run Moodle?

You can access details of these by clicking on the 'System Requirements' button on the Home Page.

### I am not yet enrolled for a course. How do I register?

Please fill out the online booking form and email back to us at [ict@int-comp.com](mailto:ict@int-comp.com)

### How do I log in to Moodle?

There are two ways of logging in to the Moodle site. You can go to the log-in block on the right hand side of the homepage and enter your username and password. Your username and password are contained in the confirmation email sent to you when you enrolled on your course.

Alternatively, you can click on the name of the course on which you are enrolled in the navigation block on the left hand side of the screen. You will then be prompted to enter your username and password.

### What if I have forgotten my username and password?

If you have forgotten or misplaced your username and/or password, contact ICT using the 'Contact Us' button on the homepage. Please note that your MOODLE login should reflect your ICA login details.

### How do I access my course materials?

Once you have logged in details of the courses on which you are enrolled will appear at the bottom of the screen. If you click on this link you will be taken to your course homepage containing all of the materials and facilities for the course.

If your course does not come up when you enter your username and password, contact ICT using the 'Contact Us' button.

### **Can I edit the Moodle site?**

You can only edit items that you have permission to edit on your profile page. Guidance on editing your profile is available after log-in. Detailed guidance on navigating around the Moodle site and using the various facilities is available after log-in.